

## Gift Card Redemption - 4 Simple Steps

Please note steps **MUST** be followed for successful redemption



Confirm card value by phoning  
**+44 (0) 800 0518 923**

- 1 Have card number ready and follow the automated instructions. Once activation and value is confirmed, accept as payment or part payment

There are several cards formats so check the number carefully. The number you need begins with these 12 digits **5045 0756 4375**

*Note: If the automated system replies "We are having difficulty processing your request," the card is invalid or has expired. Return card to the customer and request they phone SpaFinder with any queries.*

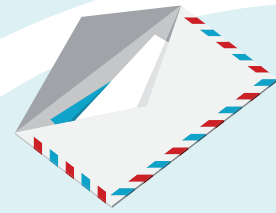


- 2 Record the card number and value for your records. *SpaFinder is not liable for any loss in the postal system, so to cover yourself keep all numbers. We suggest photocopying or scanning both sides of the card.*

- 3 Cut corner of card and Check the value of the card (£25 or £50)



- 4 Post the original to:  
Accounts Payable  
Spa Finder  
3 Doolittle Yard  
Amphill  
Bedfordshire  
MK45 2NW  
United Kingdom



Include your business card or write down your spa name, address and SpaFinder ID number. If you are unsure of your ID, contact customer service.

- SpaFinder Gift Cards should be accepted for accommodation, spa treatments, products and services
- If a customer does not use the full value of the card, issue a credit of your own for the balance
- Processing foreign currencies: Check the current exchange rate from your newspaper or an exchange rate website ([www.xe.com](http://www.xe.com)) and process normally. See our "Useful Guide for Gift Vouchers/Cards" for more details.

*If you have questions, contact SpaFinder at [info@spafindereurope.com](mailto:info@spafindereurope.com) or +44 (0) 870 121 6066*